

# Reservations for collection of bulky garbage (suitcases, futons, etc)

Please bring all your belonging with you or throw them away by yourself when you vacate the room. **\*If your belongings are left behind on the day you move out, you will be charged an additional disposal fee**

## Collection of Bulky Waste (advance application required, fee applies)

Bulky waste comprises household waste items that are longer than 30 cm along their longest side or in diameter, longer than one meter if stick-shaped, or less than 30 cm along their longest side if placed in a bag of up to 90 L. **Non-household waste, for example waste from companies or stores, will not be picked up.** Fees are set based on the type of item and its size. (You'll be informed of the fee when requesting pick-up.)

\*Osaka City does not pick up air conditioners, televisions, refrigerators, freezers, washing machines, or clothes dryers. (See page 2.)

**Instructions** You can specify the collection date, but please make a reservation at least 2 weeks in advance.

Request bulky waste pick-up

Purchase disposal charge ticket

Put out on collection day for pick-up

### Request bulky waste pick-up

Reception Center for Bulky Waste Collection



Apply online

<https://ecolife.e-tumo.jp/kankyo-osaka-u/>

Apply online any time, 24 hours a day, 365 days a year.

Access the website via PC, smartphone or tablet and follow the directions on screen to apply.



Via a landline

**0120-79-0053** (only in Japanese)  
(free call)



Apply via cell or smartphone

**06-6530-1530** (charged call)

The reception center will ask you:

- Address
- Name
- Phone number (contact)
- Location of your bulky waste
- Item type, size and number of your bulky waste items

The reception center will inform you of:

- Collection date
- Reception no.
- Charge amount by item



Monday to Saturday (Phone calls are also accepted on holidays.): 9 a.m. to 5 p.m.

Closed: December 29 to January 3

\* The line is often busy due to a large number of incoming phone calls on Mondays and the days after holidays, and immediately after the center begins accepting phone calls in the morning.

\* Pick-up will be scheduled between five days (for online requests) or four days (for requests via phone) and about one month from the date of your request, excluding Sundays.

\* If you wish to use the Fureai waste collection service (see page 1), directly apply to the Environment Management Center in charge of your area (see page 8).

## How to purchase Bulky Waste Disposal Charge Tickets

Disposal Charge Tickets are available at convenience stores, supermarkets, post offices (excluding Osaka North Post Office, Shin-Osaka Post Office, and postal service agencies), Environment Management Centers, etc., which display the sign “粗大ごみ処理手数料券取扱店” (Bulky Waste Disposal Charge Tickets available here), in Osaka City.



Purchase a 粗大ごみ処理手数料券 (Bulky Waste Disposal Charge Ticket; hereinafter “Disposal Charge Ticket”) in the appropriate amount for **each item** at a store that sells such tickets. Disposal Charge Tickets comprise four types: 200-yen, 400-yen, 700-yen, and 1000-yen tickets.

(Sample)



- **The money you pay for a Disposal Charge Ticket cannot be refunded.** Be sure to avoid purchasing the wrong ticket.
- **A Disposal Charge Ticket cannot be reissued.** Be sure to avoid losing or damaging it, or attaching it incorrectly.

## Notes on what you should do before having bulky waste collected

- Write your reception no. or name on the 手数料券 (Disposal Charge Ticket), and attach the ticket to **each item** in a prominent location.
- Then place the items in front of your house (or at the designated spot for apartment/condominium buildings) **by 8:30 a.m.** on the collection date.
- Retain the 購入者控 (領収証) (Receipt) for the Disposal Charge Ticket until the item has been



### Notes

- Items that are not included in the application, items without a Disposal Charge Ticket attached, or items whose charges have not been completely paid cannot be collected.
- Tie up bedding items or the like to decrease their volume.
- Remove any oil or other fuel and batteries before leaving the item at the designated spot.
- Regardless of whether you disassemble the item or put it out

# Example of bulky waste

(When you contact reception center of bulky waste by yourself)

There are four kinds of stickers, 200 Yen, 400 Yen , 700 Yen and 1,000 Yen.

**If you hand over you bulky waste to staff of share house, we will charge 1,000 Yen per one piece.**

If the "L + W + H " of bulky waste over 30 cm, it need to pay addition fee when you throw it.

The price is different according to the total of "L + W + H ".

Please check on "Pages of bulky waste items of Osaka city " for more information.



## 1 Pillow and Bolster

Pillow which is taken apart belonging to household waste.

**Complete pillow 200Yen**

## 2.3 Quilt and Folding mattress

400 Yen

## Mirror

1 0 0 0 Yen



## 4 . 5 . 6

Pillow cover...etc belonging to household waste.



## Container and bookshelf

Check its "L + W + H "



Over 250cm 1000 Yen

From 200cm within 250cm Yen

From 100cm within 200cm Yen





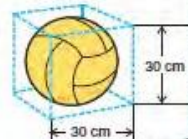
# Household waste (items you can throw away twice a week)

## Collection of Household Waste (twice a week)

\_\_\_ day and \_\_\_ day every week

A collectable household waste item must be **up to 30 cm along its longest side or in diameter, or up to one meter long if stick-shaped**. Recyclable waste, plastic containers and packaging, or used paper and clothes are not included in household waste. Below is a list of major household waste items.

For more details, contact the Environment Management Center In charge of your area. (See page 8.)



### Major household waste items

Items up to 30 cm along their longest side or in diameter, or up to one meter long if stick-shaped

#### Glass items



- Cups
- Dishes
- Plate glass

\* Wrap such items in thick paper or the like, and place a sign saying "Kiken (Danger)" on the waste bag containing such items, before taking the bag to the waste collection spot.

#### Electric devices

- Electric kettles
- Radio cassette recorders
- Electric cooking stoves
- Electric bed warmers
- Juicer blenders
- Ventilation fans
- Irons



#### Furniture and bedding

- Bookstands
- Rush mats and sheets
- Pillows
- Curtains
- Cushions

#### Plastic items

(Excluding plastic containers and packaging, and PET bottles)

- Ballpoint pens
- Toothbrushes
- Videotapes

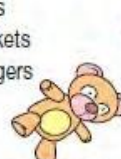


#### Sporting goods

- Helmets
- Balls
- Fishing rods
- Rackets
- Gloves

#### Daily necessities

- Ceramic items
- Vases
- Vacuum flasks
- Baskets
- Trays
- Buckets
- Hangers
- Picture frames
- Birdcages
- Foliage plants
- Flowerpots
- Gardening goods (hoses, watering cans, etc.)
- Umbrellas
- Bags
- Shoes or boots
- Toys (including stuffed dolls)
- Scales



Please do not exceed three bags (45 liters) when putting out waste from your household at the designated spot on the waste collection day. Scraps from pruning or weeding must be put into bags and placed at the designated spot on the waste collection day. **However, if the volume of such scraps is very large, they can be collected for a charge. A large volume of waste from extraordinary activities, including moving and general house cleaning, will also be collected for a charge.** If you wish to have such waste collected, refer to "Collection of Bulky Waste" on page 3.



### Notes on what you should do before taking waste bags to the waste collection spot

- Fully strain off any water from kitchen garbage or food scraps before putting them into a waste bag.



- Finish off matches, fireworks or lighters, and completely extinguish such items if they are lit, before putting them into a waste bag.



- Cooking oil or the like must be soaked up into paper or cloth, or coagulated, before being put into a waste bag.



## Don't leave food and seasoning at refrigerator or cabinet.

It will inconvenience staffs and housemates.



Don't forget to throw away shampoo, shoes, umbrella...etc, either. They all belonging to household waste. Throw them away bit by bit on designated date.